

BMC REMEDY IT SERVICE MANAGEMENT - Incident Management

Incident Request

View Broadcast

Quick Actions

Assign to Me

Auto Assign

Broadcast Incident

Customer's Incidents

Incident Matching

Select Operational

Select Product

SLM Status

Details...

Links

Functions

Advanced Functions

Create Other Requests

Consoles

Identification and Recording

Investigation and Diagnosis

Resolution and Recovery

Incident Closure

Close

Incident ID*

INC0000000005413

22

Company*

Galco Services

Customer*

Ramirez, Manuel

Contact*

Albrook, Allen

Notes

User hasn't yet received messages sent to him 30 minutes ago.

Template*

Email issue

Summary*

Email service is dog slow

Service*

Email Service

Site

Outlook server

Target Date

10/14/2009 6:57:41 AM

Impact*

3-Moderate/Limited

Urgency*

2-High

Priority*

High

Incident Type*

User Service Restoration

Work Detail

Relationships

Data/System

Show Related

3 entries returned - 3 entries matched

Preferences

Relationship Type	Request Type	Request Summary
Impacts	Configuration Item	Email Service
Related to	Configuration Item	Email Service
Related to	Problem Investigation	PB0000000003211 Email response s

View

Remove

Request Type

Quick Actions

Bmc Remedy Service Request Management User Guide

Lei Shi

A red circular graphic with a gradient, appearing as a partial circle or a thick arc, located to the right of the author's name.

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methods for modeling cloud computing cost including Real Option Theory and Monte Carlo Simulations Blends theoretical and practical discussions with insights for developers consultants and analysts considering data center development

Computerworld ,1998-02-23 For more than 40 years Computerworld has been the leading source of technology news and information for IT influencers worldwide Computerworld s award winning Web site Computerworld com twice monthly publication focused conference series and custom research form the hub of the world s largest global IT media network

Telecommunications Directory ,2007 *BMC Remedy Action Request System 7.6.04* BMC Software, Inc,2011

Network World ,1989-11-13 For more than 20 years Network World has been the premier provider of information intelligence and insight for network and IT executives responsible for the digital nervous systems of large organizations Readers are responsible for designing implementing and managing the voice data and video systems their companies use to support everything from business critical applications to employee collaboration and electronic commerce

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Histories Tina Grant,Thomas Derdak,2003-12 Multi volume major reference work bringing together histories of companies that are a leading influence in a particular industry or geographic location For students job candidates business executives historians and investors CIO. ,2004 *Fortune* Henry Robinson Luce,2004 *Administrative Support Manual* United States Postal Service,1999 *International Directory of Company Histories* ,1988 **Sys Admin** ,1995 *Labor Relations Reference Manual* ,1991 Vols 9 17 include decisions of the War Labor Board **Electronic Data Interchange** Margaret A. Emmelhainz,1990 This practical comprehensive guide illuminates the hows and whys of EDI and answers basic questions about components and their use in a variety of management implementers

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