

**TRIBHUWAN UNIVERSITY
FACULTY OF MANAGEMENT**

Office of the Dean

October 2023

BHM / BTTM /Second Semester / ENG 208: Business Communication

Full Marks: 60 Pass Marks: 27

Time: 3 Hrs

Candidates are required to answer the questions in their own words as far as practicable.

Group "A"

Brief Answer Questions:

[10 * 1 = 10]

1. Choose the correct answer.
 - a. If I'd studied well, I (didn't/ won't/ wouldn't) have failed my exam.
 - b. Do you know what it is? Is (a direct/ an echo/ an indirect) question.
2. Rewrite the following sentences into reported speech.
 - a. 'Oh, it's just occurred to me,' said Anne. 'It's my mother's birthday.'
 - b. 'All right. The boys can play now', said Mr. Thapa.
3. Add question tags to these sentences.
 - a. You studied science at school,?
 - b. You can't solve this problem,?
4. Rewrite these sentences in the correct order.
 - a. Annoyed/ was/ feeling/ he
 - b. Slowly? / could/ walk/ you/ please/ more
5. Make an apology to your uncle for forgetting his marriage anniversary and also include its response.

Group "B"

Short Answer Questions:

[6 * 5 = 30]

6. "You don't speak the language? Don't worry, just smile!" - What does this statement say about communication skill?
7. Write a letter to your friend about the local tour that you recently made with one of your classmates.
8. Write a brief guide to one of the must visit places of Kathmandu.
9. Write a letter explaining about the treatment- good or bad- that you recently received during a visit to bank.
10. Giving and receiving compliments vary from culture to culture, e.g. British think it's polite to reject a compliment while Americans give compliments more often and accept them with thanks. How is compliment taken in your culture? Explain with an example.
11. How does non-verbal communication help verbal communication become more effective?
Answer.

Group "C"

Comprehensive Answer Questions:

[2 * 10 = 20]

12. Write a news story on "Rethinking Tourism".
13. Write a job application for your dream job, also prepare suitable resume.

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