

Cashier Training



CASHIER

Take orders of the guest, introduce and up-sell key items.

Cashier is the key in making the SALT experience more personal.

Key mission:

1. Greet and the name of the guest in a cool, smart way.

2. Take their order.

3. Repeat the order correctly.

4. If you need a help, mention your personal favourites.

5. Up-sell

Cashier Training Manual Kroger

Minjie Lin



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