

# Customer Service Feedback Form



Name

Phone

Email Address

Please rate each question on a scale of 1 to 5, with 5 being the highest (excellent) and 1 being the lowest (poor).

How satisfied are you with the support you received?

☐ 5   ☐ 4   ☐ 3   ☐ 2   ☐ 1

How would you rate the promptness of our response?

☐ 5   ☐ 4   ☐ 3   ☐ 2   ☐ 1

How would you rate the professionalism of our team?

☐ 5   ☐ 4   ☐ 3   ☐ 2   ☐ 1

How would you rate our ability to meet your expectations?

☐ 5   ☐ 4   ☐ 3   ☐ 2   ☐ 1

How would you rate your overall experience?

☐ 5   ☐ 4   ☐ 3   ☐ 2   ☐ 1

Do you have any additional feedback or suggestions to help us improve?

# Customer Service Feedback Form Questions

**David Elderbrock, David Karlins**



## **Customer Service Feedback Form Questions:**

**Internet Security: How to Defend Against Attackers on the Web** Mike Harwood, 2015-07-21 The Second Edition of Security Strategies in Web Applications and Social Networking provides an in depth look at how to secure mobile users as customer facing information migrates from mainframe computers and application servers to Web enabled applications Written by an industry expert this book provides a comprehensive explanation of the evolutionary changes that have occurred in computing communications and social networking and discusses how to secure systems against all the risks threats and vulnerabilities associated with Web enabled applications accessible via the internet Using examples and exercises this book incorporates hands on activities to prepare readers to successfully secure Web enabled applications

Multidisciplinary Applications of Computer-Mediated Communication Bui, Hung Phu, Kumar, Raghvendra, 2023-04-03 Computer mediated communication CMC refers to human communication mediated by electronic devices CMC can be broken down into two forms synchronous and asynchronous Synchronous CMC provides opportunities for direct communication between involved parties In contrast asynchronous CMC refers to communication that takes place when the message sender does not receive an immediate response from the recipient Further study is required to fully understand the uses and applications of this communication Multidisciplinary Applications of Computer Mediated Communication considers the future use of CMC and recent applications of CMC in different contexts in the world with implications for further development Covering key topics such as learning environments business communication and social media this reference work is ideal for industry professionals researchers scholars academicians practitioners instructors and students **Customer Care** Pat Gannon-Leary, Michael McCarthy, 2010-03-15 Customer Care provides a detailed course suitable for delivery to library staff at all levels It can be used as a stand alone reference work for customer care processes and procedures or alternatively it can be used by library staff to tailor a customer care course to suit the requirements and training needs of their own staff Dual use reference work and or training manual Potential as a text book Applicable to a wider context than LIS could be used for a whole HEI institutional approach to customer care or in local authorities public services *101 Ways to Really Satisfy Your Customers* Andrew Griffiths, 2006 Lots of practical tips to help you and your staff deliver excellent customer service ensuring your existing customers keep coming back and new customers are attracted to your business **ASC MSRC Wright Cycles Journal Spring 2005** , Bootstrapping Guide Amelia Green, AI, 2025-02-28 Bootstrapping Guide offers a practical roadmap for entrepreneurs aiming to build successful startups through resourcefulness and financial prudence bypassing traditional venture capital It champions operational efficiency and customer centric growth as core strategies for maximizing internal resources The book highlights that contrary to popular belief self funding can lead to long term stability and independence even in fluctuating economic landscapes The book argues that bootstrapping isn't just a backup plan but a deliberate strategy fostering innovation and sustainable growth It debunks myths around needing external funds instead

emphasizing creativity and a deep understanding of customer needs Presenting actionable advice grounded in real world experiences the book guides readers through the bootstrapping journey covering expense minimization revenue maximization and operational optimization The book progresses from introducing core bootstrapping principles to delving into specific strategies and concluding with case studies of successful bootstrapped companies It provides practical advice on negotiating with suppliers and leveraging low cost marketing equipping entrepreneurs with the tools to build profitable and independent businesses

**Customer Service** Paul R. Timm,2007 Customer Service Career Success in the Service Economy 4eprovides a systematic process for building service skills that all business people need Presented in a friendly conversational manner the book is filled with examples that demonstrate the link between service skills and career achievement This edition emphasizes the impact of customer loyalty on business growth and discusses how to measure a company s ration of promoters or Net Promoter Score Throughout the book there is an emphasis on exceeding customer expectations and translating customer loyalty into personal and corporate success Explains why certain actions lead to better customer loyalty and provides specific ways to accomplish these behaviors Goes well beyond canned responses to help readers apply creative solutions to ever changing problems A greater emphasis on loyaltyand the latest techniques such as the Net Promoter Score exceeding expectations customer friendly technology etc Examines how loyalty translates to business growth and development through recommendations referrals and promotions This book is for employees and managers of customer service departments and human resource training departments

**Convert Traffic into Long-Term Customers: The Ultimate Funnel Optimization Guide** Simon Schroth,2025-04-01 Driving traffic to your website is one thing but turning that traffic into loyal paying customers is the real challenge In Convert Traffic into Long Term Customers you ll learn how to optimize your sales funnels to increase conversions build customer loyalty and maximize lifetime value This book breaks down the key elements of an effective sales funnel from attracting the right traffic to nurturing leads and closing sales You ll discover how to craft compelling offers develop trust building strategies and create automated systems that keep customers coming back for more With actionable insights on email marketing retargeting and conversion rate optimization you ll learn how to turn casual visitors into repeat buyers Whether you re running an e commerce store a service based business or a digital product platform Convert Traffic into Long Term Customers offers you the tools and techniques needed to grow your business by converting your traffic into a loyal revenue generating audience

**Travel and Tourism** Hilary Blackman,2005 This full colour student book gives candidates a further five units to complete the Double Award It is exactly matched to the specifications of OCR

**A Guide to Customer Service Skills for the Help Desk Professional** Donna Knapp,2005 This detailed look at the soft skills needed to succeed as help desk professional will provide students with proven customer support techniques for the workplace

**Oral Workplace Communication** Thomas Cheesebro,Linda O'Connor,Francisco Rios,2006 The 2 nd edition of this text provides an excellent easy to read explanation of the tools needed

to be successful on the job Organized into easily understood 3 part chapters Job Talk provides ample coverage of standard communication topics and addresses content essential for workers in today's competitive job market Beginning with an overview of the communication process it then addresses skills related to diversity listening interpersonal relationships oral presentations teamwork job search and customer service Because of its ease of use this guide is invaluable to those who need to present information from all walks of life from students to trainer facilitators to CEOs Adult learners who develop the skills presented in this book can expect to experience more satisfying work lives improved interpersonal relationships and increased self confidence New York Court of Appeals. Records and Briefs. New York (State)., **The E-business**

**(r)evolution** Daniel Amor, 2002 E business incorporates the broader picture and includes topics such as marketing online ensuring security payment solutions This book offers insights into these and other areas and offers the reader a description of their options FrontPage 2002 Bible David Elderbrock, David Karlins, 2001-08-15 Learn the tips tricks and lessons that Web design professionals know without the years of experience or formal training Find out how to use FrontPage with other applications such as Flash and Dreamweaver Protect your site and your customers by getting the latest info on Internet Security Put your business online and learn how to serve customers record data and fulfill orders automatically with your FrontPage Web site Maximize database connections to your Web site Made with the do it yourself er in mind FrontPage 2002 Bible is your 100% complete resource to quickly creating and managing dynamic websites **Canadian Florist, Greenhouse and Nursery**, 1994 *Encyclopedia of Information Systems: S-Z, Index*, 2003 **Proceedings of the ... Annual HIMSS Conference**, 1999 Selling Senses Armen Avanesian, 2026-01-05 Discover the Art and Science of Sensory Influence In Selling Senses Unlocking the Power of Sensory Sales and Inner Wisdom Armen Avanesian reveals how sensory engagement can transform customer behavior and supercharge sales This pioneering guide introduces a dynamic approach to sales and marketing one that moves beyond data to engage what truly drives consumer decisions feeling intuition and experience Tap into your full potential personally and professionally by mastering not only the five traditional senses of sight sound smell touch and taste but also the emerging sixth sense inner wisdom This groundbreaking and approachable guide reveals how to craft unforgettable customer experiences that spark growth build loyalty and foster deeper human connection Visual Impact From color psychology to design strategy learn how visuals spark emotion and influence snap decisions Auditory Atmosphere Explore how soundscapes music ambient noise brand acoustics can elevate mood and extend customer engagement Olfactory Power Uncover the subtle influence of scent and how it triggers memory emotion and loyalty Tactile Experience Create touchpoints that forge emotional ownership through interactive hands on brand encounters Gustatory Temptation See how flavor builds trust drives curiosity and creates crave worthy moments of persuasion Inner Wisdom Go deeper with the sixth sense where authenticity purpose and emotional storytelling fuse to create lasting brand connection and community Real World Insights With eye opening case studies from Apple Dunkin

Abercrombie Fitch and others this book arms you with practical strategies to master sensory marketing Whether you are an experienced salesperson a team leader or an entrepreneur looking for a bold new edge *Selling Senses* offers a transformative blueprint for turning every customer touchpoint into a memorable emotionally resonant experience This guide empowers you to move beyond transactional selling and create lasting connections that drive loyalty impact and growth     *Using Advertising and Promotion to Build Brands with Powerweb* Tom Duncan,2001-09 This is an applied text with a strong brand message Most texts on the market teach functions but neglect integration and organization which should be the very foundation of Marketing This text answers the questions of when to use how to use and who should be involved in the interrelated functions of Marketing today This text also teaches the cost effectiveness of developing brand relationship managing the ongoing dialogue between buyer and seller and how to truly integrate the consumer into Business to business marketing vs Business to consumer marketing B2B and B2C     **PC/Computing** ,1999-10

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