

# Customer Service Training PowerPoint



# Customer Service Training Ppt Presentations

**Boston University**



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**Extraordinary Customer Service** Julie Todaro, Mark Smith, 2006 A guide to training library staff that covers customer service essentials general training guidelines preparation assessing and anticipating the needs of patrons tracking and responding to feedback planning self development days instituting continuous learning and more Includes resource tools

**Technical Presentation Skills** Steve Mandel, 1988 **Teach Yourself Microsoft PowerPoint 97 Visually** Ruth Maran, 1998 Learn to use all of PowerPoint 97's basic features from creating and editing presentations and designing unique backgrounds and text treatments to creating stunning graphics and integrating sound and video Training , 1991

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