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Customer Satisfaction Survey Questionnaire

Instructions: Please take a moment to complete the survey. Your feedback is vital in helping us understand how we can improve our products and services. For each statement, please indicate your level of satisfaction by ticking the appropriate box. At the end of the survey, we have included two open-ended questions for any additional comments or suggestions you might have.

Questions	Excellent	Good	Average	Below Average	Poor
How satisfied are you with the quality of our product/service?					
How would you rate the value for money of our product/service?					
How effective are our customer service in meeting your needs?					
How likely are you to purchase from us again?					
How likely are you to recommend our product/service to others?					
How satisfied are you with the ease of purchasing and ordering product?					

CUSTOMER SATISFACTION SURVEY QUESTIONNAIRE TEMPLATE

This template is crafted to assist businesses in understanding their clients' satisfaction levels, preferences, and expectations.



Available File Formats

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Edward A. Dobrzykowski



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Using Customer Needs to Drive Transportation Decisions Kathleen E. Stein, Robert K. Sloane, National Cooperative Highway Research Program, 2003

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Information Development JoAnn T. Hackos, 2007-01-29 A revolutionary new resource that brings documentation product management ideas up to date The 1994 bestselling classic Managing Your Documentation Projects set the industry standard for technical documentation However since then much has changed in the world of information development With this new title JoAnn Hackos looks beyond the structured project of the 1980s and 1990s Instead she focuses on the rapidly changing projects of the 21st century and addresses how to introduce agile information development without neglecting the central focus of planning information design and development around the needs of information users As an information development manager you are expected to reduce costs and project time do more work with fewer resources and less money and increase the value of the

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