LEARNING GUIDE - NOTES

UNDERTAKE BUSINESS COMMUNICATION

7.1 Introduction

This unit specifies the competencies required to undertake business communication. It involves handling correspondences, maintaining human resource records, aligning response time to service charter, safeguarding confidentiality of information, implementing organization policies and managing communication on social media platforms.

7.2 Performance Standard

It involves handling correspondences, maintaining human resource records, aligning response time to service charter, safeguarding confidentiality of information, implementing organization policies and managing communication on social media platforms in line with the SOPs, as per the organization procedures, in line with service charter, within the organization and according to social media policies and procedures.

7.3 Learning Outcomes

7.3.1 List of Learning Outcomes

- a) Handle correspondances at the workplace
- b) Maintain human resource records
- c) Align response time to service charter
- d) Safeguard confidentiality of information
- e) Manage communication on social media platforms





Business Communication Lecture Guide

C. Glenn Pearce, Ross Figgins, Steven P. Golen

Business Communication Lecture Guide:

Principles of Business Communication Study Guide and Casebook Richard Wiegand, Ronald E. Dulek, John S. Business Communication Betty S. Johnson, Marsha L. Bayless, 2004-06-01 Business Communication 4e Fielden, 1989 includes complete coverage of business communication concepts including channel selection team communication and societal issues of ethics etiquette diversity and technology Traditional topics of oral communication reports memos letters electronic messages and employment communication are addressed as they apply to today s workplace environment A review of key grammar spelling commonly misused words and document formatting is provided in the appendices for Use with Business Communication James M. Dubinsky, Mary Ellen Guffey, 2007-07-11 **Study Guide to Diversity Management** Cybellium, 2024-10-26 Designed for professionals students and enthusiasts alike our comprehensive books empower you to stay ahead in a rapidly evolving digital world Expert Insights Our books provide deep actionable insights that bridge the gap between theory and practical application Up to Date Content Stay current with the latest advancements trends and best practices in IT Al Cybersecurity Business Economics and Science Each guide is regularly updated to reflect the newest developments and challenges Comprehensive Coverage Whether you re a beginner or an advanced learner Cybellium books cover a wide range of topics from foundational principles to specialized knowledge tailored to your level of expertise Become part of a global network of learners and professionals who trust Cybellium to guide their educational Study Guide for Means' Business Communication, 3rd Thomas Means, 2018-02-27 This guide journey www cybellium com includes a variety of study aids to help you master the course material whatever your learning style You ll find vocabulary quizzing critical thinking questions and situational activities to complete correlated to the learning objectives Study Guide for Business Communication Today Courtland F. Bovée, Courtland L. Bovée, John V. Thill, 2009 Study Guide for Business Communication Deborah C. Andrews, William David Andrews, 1988 **Business Communication Today** Study Guide for Means' Business Communication, 2nd Thomas Means, 2009-02 Student Study Guide provides additional exercises and activities to apply concepts from text chapters **Resources in Education** ,1988 Business Communication Today Courtland L. Bovée, John V. Thill, 1989 Catalog of Copyright Entries. Third Series Library of Study Guide Business Communication Today Courtland F. Bovée, Courtland L Congress. Copyright Office, 1974 Bovee, John V Thill, 2009 Study Guide to Accompany Principles of Business Communication C. Glenn Pearce, Ross Figgins, Steven P. Golen, 1984 Business Communications William C. Himstreet, Wayne Murlin Baty, Carol M. Lehman, 1993 For an undergraduate or possibly graduate course in introductory business communication found in departments of business including marketing management and information systems business education English and communications **Business** Communications William C. Himstreet, Wayne Murlin Baty, 1989-12-01 For an undergraduate or possibly graduate course in introductory business communication found in departments of business including marketing management and information

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