



CMS Supervisor
Web

Exceptions



Master ACD Clerk
18 12 49 03/04/2013

Sign Out

User Help

Reports

Current ACD switch

Change selected ACD

Historical

Realtime

Realtime report selection

Category

- Agent
- Custom
- Designer
- Other
- OverseerAgent
- SpoolOut
- Trans/Trans Group
- VCM
- Vector

Report

Vector Report

Vector Report

Description

Shows how calls to specific vectors have been handled.

Details

Run

Avaya Cms Supervisor 163 User Guide

Julia Schneider



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