

# THE COMPLETE IDIOT'S GUIDE<sup>®</sup> TO

"... this book cuts through the fog that has littered the knowledge management field. Drawing upon years of experience, Melbale Clemmons Rumbzen debunks some widely held beliefs and puts into perspective those that hold true under fire."

—Lawrence Frank,  
Executive Director,  
IBM Institute for  
Knowledge Management

## Knowledge Management

- ♦ Idiot-proof ways to change your corporate culture from hoarding knowledge to sharing it
- ♦ Tips and tricks to implement knowledge management in any size company or group
- ♦ Idiot-proof information systems for improving your bottom line

Melbale Clemmons Rumbzen, Ph.D.



# Idiots Guide Knowledge Management

**Tom Richardson, Tom Gorman, Augusto  
Vidaurreta**



## **Idiots Guide Knowledge Management:**

The Complete Idiot's Guide to Knowledge Management Melissie Clemmons Rumizen, 2002 Discusses management models and concepts strategies for sharing knowledge and ways to implement the concept within a company *Business is a Contact Sport* Tom Richardson, Tom Gorman, Augusto Vidaurreta, 2002 Complete Idiot's Guide to Knowledge Management Melissie Clemmons Rumizen, 2001 **Knowledge Management Tools and Techniques** Madanmohan Rao, 2012-06-14 Knowledge management KM or the practice of using information and collaboration technologies and processes to capture organizational learning and thereby improve business performance is becoming one of the key disciplines in management especially in large companies Many books magazines conferences vendors consultancies Web sites online communities and email lists have been formed around this concept This practical book focuses on the vast offerings of KM solutions technology content and services The focus is not on technology details but on how KM and IT practitioners actually use KM tools and techniques Over twenty case studies describe the real story of choosing and implementing various KM tools and techniques and experts analyse the trends in the evolution of these technologies and tools along with opportunities and challenges facing companies harnessing them Lessons from successes and failures are drawn along with roadmaps for companies beginning or expanding their KM practice The introductory chapter presents a taxonomy of KM tools identifies IT implications of KM practices highlights lessons learned and provides tips and recommendations for companies using these tools Relevant literature on KM practices and key findings of market research groups and industry consortia such as IDC Gartner and APQC are presented The majority of the book is devoted to case studies featuring clients and vendors along the entire spectrum of solutions hardware e g handheld wearable devices software e g analytics collaboration document management and content e g newsfeeds market research Each chapter is structured along the 8Cs framework developed by the author connectivity content community commerce community capacity culture cooperation and capital In other words each chapter addresses how appropriate KM tools and technologies help a company on specific fronts such as fostering adequate employee access to knowledge bodies user friendly work oriented content communities of practice a culture of knowledge learning capacity a spirit of cooperation commercial and other incentives and carefully measured capital investments and returns Vendor history product service offerings implementation details client testimonials ROI reports and future trends are highlighted Experts in the field then provide third party analysis on trends in KM tools and technique areas and recommendations for KM practitioners **Knowledge Management for Services, Operations and Manufacturing** Tom Young, 2008-01-31 Defines the models and techniques for Knowledge Management KM within environments with a distinct start and finish to the activity for example the learn before during and after model This book focuses on environments where activity and learning are ongoing and a different approach to KM has to be taken **Knowledge Management** Meliha Handzic, Albert Zhou, 2005-06-14 This book focuses on basic knowledge management KM concepts and their inter relationships Most

importantly the book brings together diverse perspectives currently seen in the field of KM research and practice in a logical sequence incorporating the most relevant and representative examples into an integrated framework It offers a comprehensive coverage of the KM phenomena including KM frameworks KM drivers socio technological enablers and processes KM outputs and outcomes as well as issues and challenges for KM present and future With its integrated and systematic approach to KM phenomena the book contributes to achieving an objective and complete picture of the field The book will help students individuals and organisations to better understand the benefits and limitations of KM It will also help managers to choose more suitable KM solutions to enhance and exploit their organisational knowledge Portrays an objective and complete picture of KM Integrates diverse perspectives into a holistic framework Offers a comprehensive coverage of major KM elements and their relationships

**Knowledge Management**, 2008 This is the defining reference source for all theories concepts and methodologies within the KM discipline It includes chapters on Implementing KM in Organizations KM Systems Acceptance KM Communication Knowledge Representation Knowledge Sharing KM Success Models Knowledge Ontology and Operational KM and provides libraries with the defining reference to the field Provided by publisher

**Knowledge Management for Nuclear Industry Operating Organizations** International Atomic Energy Agency, 2006 Managing knowledge in the nuclear industry will be one of the most critical challenges in the near future The purpose of this publication is to identify the fundamental elements needed for an effective knowledge management KM system to share with nuclear industry operating organization managers lessons learned regarding KM as well as providing guidance concerning methods for KM implementation Intended as an introduction to KM approaches and practices this publication also provides guidance on improving KM practices in nuclear industry operating organizations Senior and middle level managers of nuclear industry operating organizations will find that the book provides a wealth of practical information and is a critical resource informing their KM planning system implementation and improvements

**Knowledge Management** Murray E. Jennex, 2008 This is the defining reference source for all theories concepts and methodologies within the KM discipline It includes chapters on Implementing KM in Organizations KM Systems Acceptance KM Communication Knowledge Representation Knowledge Sharing KM Success Models Knowledge Ontology and Operational KM and provides libraries with the defining reference to the field Provided by publisher

**All About Human Capital Management**, 2003 **A**

**Manager's Guide to Leadership** Mike Pedler, John Burgoyne, Tom Boydell, 2004 A practical self development guide that will help new and experienced managers meet key leadership tasks and challenges cover

Winning the Knowledge Transfer Race Michael J. English, William H. Baker, 2006 In today's digital world transferring knowledge is integral to remaining ahead of a competitor Companies must ensure that they effectively share their lessons and insights as soon as they are discovered The book features a self assessment section that identifies the effectiveness level of the reader's integrated best practices and benchmarking techniques Mike English a partner of Best Practices Benchmarking Consulting LLC and William Baker

formerly the chief knowledge officer of Raytheon are pioneers and practitioners in the development and application of benchmarking and best practices *Information Management & Technology*, 2001 *Using Benchmarking, Needs Assessment, Quality Improvement, Outcome Measurement, and Library Standards* Rosalind F. Dudden, 2007 This work provides easy to follow advice for using the latest management tools Evaluation tools are an essential part of improving service and proving the library's value *Information Systems* Steven R. Gordon, Judith R. Gordon, 2004 Written from the manager's perspective this new Third Edition prepares readers to improve the management of information using the latest information systems and technologies The book shows how to analyze a situation evaluate existing systems for managing information design the features of new systems and consider the issues associated with implementing them **The Complete Idiot's Guide to Project Management** Sunny Baker, Kim Baker, 1998 You're no idiot of course You keep track of your family finances help your kids with their projects and even find time to plant a vegetable garden in the backyard But when it comes to running a project at work you feel like you'd rather clean out your septic tank Don't give up yet The Complete Idiot's Guide to Project Management gives you the special tools you need to seize a leadership role demonstrate your organizational skills and meet problems head on to achieve your goals In this complete Idiot's Guide you get

*Learning Paths* Steve Rosenbaum, Jim Williams, 2004-08-20 Describes a systematic approach to reducing time to proficiency The book is divided into three sections 1 The Learning Path Methodology which walks the reader through the major steps and strategies needed for building Learning Paths 2 Doing the Right Training the reader is presented with a wide range of strategies methods and techniques that can be targeted to the training within a Learning Path and tied to an organization's particular business needs 3 Do the Training Right in conclusion shows how to ensure the training within a Learning Path is delivered in the most cost effective manner and introduces methods for structuring training so that it transfers to the job easily and effectively *Library + Information Update*, 2004 *The Complete Idiot's Guide to Online Search Secrets* Michael Miller, 2000 *Decision Support Systems and Intelligent Systems* Efraim Turban, Jay E. Aronson, Ting-Peng Liang, 2005 Appropriate for all courses in Decision Support Systems DSS computerized decision making tools and management support systems Today's networked computer systems enable executives to use information in radically new ways to make dramatically more effective decisions and make those decisions more rapidly Decision Support Systems and Intelligent Systems Seventh Edition is a comprehensive up to date guide to today's revolutionary management support system technologies and how they can be used for better decision making In this thoroughly revised edition the authors go far beyond traditional decision support systems focusing far more coverage on Web enabled tools performance analysis knowledge management and other recent innovations The authors introduce each significant new technology show how it works and offer practical guidance on integrating it into real world organizations Examples products services and exercises are presented throughout and the text has been revised for improved clarity and readability New and enhanced

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