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#### The Checkout Line Is Too Long

**How to Fix:** Add more POS terminals and cashiers, get mobile tablets, find a point of sale with faster transaction speeds.

#### You Don't Take My Card

How to Fix: Get modern payment machines, accept contactless mobile payments, add EMV chip readers.

#### Returning Items Is Too Difficult

How to Fix: Reconsider your return policy and make it more customer-friendly, even if it costs your profit margins.

#### Prices Are High

How to Fix: Take stock of your sales reporting and find items that you can discount of permanently lower.

#### You Don't Have What I'm Looking For

**How to Fix:** Speak with suppliers about carrying products that are often demanded. Reconsider your brand and what the average shopper expects to find.

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How to Fix: Make sure descriptions and images are accurate, improve your vendor for better quality products.

#### Your Employees Suck

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#### Support Is Too Slow

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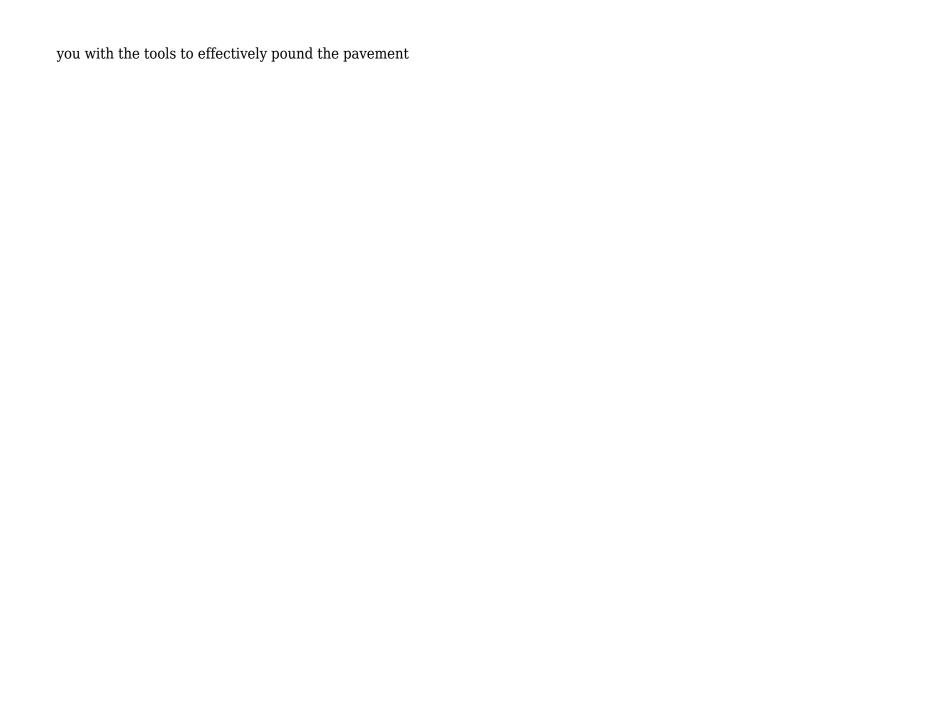
# **Common Customer Service Complaints**

**Henry Clifford Spurr, Ellsworth Nichols** 

# **Common Customer Service Complaints:**

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categories Accuracy Analytical Skills Attendance Punctuality Attention to Detail Cooperation Communication Skills Conflict Management Creativity Dependability Flexibility Forward Thinking Initiative Leadership Problem Solving Quality of Work Teamwork Time Management Work Ethic Work Habits and other areas This book is designed to save you time and assist you to produce more effective performance reviews evaluations Logistics Transportation Systems MD Sarder, 2020-10-17 Logistics Transportation Systems compiles multiple topics on transportation logistics systems from both qualitative and quantitative perspectives providing detailed examples of real world logistics workflows It explores the key concepts and problem solving techniques required by researchers and logistics professionals to effectively manage the continued expansion of logistics transportation systems which is expected to reach an estimated 25 billion tons in the United States alone by 2045 This book provides an ample understanding of logistics transportation systems including basic concepts in depth modeling analysis and network analysis for researchers and practitioners In addition it covers policy issues related to transportation logistics such as security rules and regulations and emerging issues including reshoring This book is an ideal guide for academic researchers and both undergraduate and graduate students in transportation modeling supply chains planning and systems It is also useful to transportation practitioners involved in planning feasibility studies consultation and policy for transportation systems logistics and infrastructure Provides real world examples of logistics systems solutions for multiple transportation modes including seaports rail barge road pipelines and airports Covers a wide range of business aspects including customer service cost and decision analysis Features key term definitions concept overviews discussions and analytical problem solving Traffic Management ,1991 Public Service Magazine ,1908 **Public Service** Management ,1908 "Code of Massachusetts regulations, 2007", 2007 Archival snapshot of entire looseleaf Code of Massachusetts Regulations held by the Social Law Library of Massachusetts as of January 2020 "Code of Massachusetts regulations, 1999", 1999 Archival snapshot of entire looseleaf Code of Massachusetts Regulations held by the Social Law Library of Massachusetts as of January 2020 "Code of Massachusetts regulations, 2015", 2015 Archival snapshot of entire looseleaf Code of Massachusetts Regulations held by the Social Law Library of Massachusetts as "Code of Massachusetts regulations, 2010", 2010 Archival snapshot of entire looseleaf Code of of January 2020 Massachusetts Regulations held by the Social Law Library of Massachusetts as of January 2020 **Electrical Engineering** The Gas Engineer's Magazine ,1908 Wood Construction ,1925 ,1913 **Public Utilities Reports** Henry Clifford Spurr, Ellsworth Nichols, 1928 BIG BOOK OF JOBS, 2009-2010 McGraw-Hill Electrical World ,1908 Editors, 2008-09-23 Comprehensive up to the minute information on top jobs and job search techniques from the United States Department of Labor With up to the minute data from the U S Department of Labor plus cutting edge career strategies from McGraw Hill The Big Book of Jobs saves you precious time by offering everything you need for job hunting in a single volume From building career management skills and writing resumes to exploring 250 career possibilities this resource arms



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