

Customer Service Objectives

Customer Satisfaction

Customer Loyalty

Customer Lifetime Value

Customer Management

Customer Retention

Enhance Productivity

Boost Sales

Ratings and Reviews

Customer Experience

Products and Services

Customer Advocacy

Seeking Feedback

Product Knowledge

Customer Relationship

Training &
Development

Revenue

Shareholders Value

Costs

Brand Image

Positive Word

Customer Recovery

Customer Service Goals And Objectives Examples

Chandan J.S. & Gupta, Nitish Sen



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