Sample Positive Customer Feedback with Reply





Just wanted to drop a note to say how impressed I was with your customer service team. They solved my issue in no time and made sure I was happy every step of the way. Keep up the fantastic work!

Replies

ABC Company

Thank you so much for your kind words! We're thrilled to hear you had a great experience with our customer service team and that our software update has made a positive impact on your workflow.

Your satisfaction is our top priority, and feedback like yours motivates us to keep improving. Thanks again for being a valued member of our community!



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International Atomic Energy Agency

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Ask, Measure, Learn Lutz Finger, Soumitra Dutta, 2014-01-23 You can measure practically anything in the age of social media but if you don't know what you re looking for collecting mountains of data won t yield a grain of insight This non technical guide shows you how to extract significant business value from big data with Ask Measure Learn a system that helps you ask the right questions measure the right data and then learn from the results Authors Lutz Finger and Soumitra Dutta originally devised this system to help governments and NGOs sift through volumes of data With this book these two experts provide business managers and analysts with a high level overview of the Ask Measure Learn system and demonstrate specific ways to apply social media analytics to marketing sales public relations and customer management using examples and case studies The 4 Dimensions of Total Customer Service Stuart McKechnie, 2014-08-08 This book is about Total Customer Service It applies to all types of organisations large and small private or public It considers the ongoing changing context and circumstances such as technology social media and remote buying which influence the relationship between the selling organisation and the buying customer It introduces The Customer Service Hallmark a unique Customer Service Quality Standard and guiding implementation and benchmarking framework It takes Customer Service beyond Have a Nice Day and the obvious Surface approaches to Customer Service It positions Customer Service as having its roots in the cultural heart of the organisation The book adopts a holistic view of organisations incorporating Organisation Development approaches to managing improvement interventions It positions Total Customer Service within and across all organisation functions and boundaries and includes a proactive stance to managing external environmental influences. The book provides reflective reading plus new and refreshed ideas tools and models The interesting presentation of the book takes the reader through the development of a practical methodology which guides improves sustains and maximises the provision of Total Customer Service and organisation improvement Anyone who has an interest in Total Customer Service and organisation performance improvement will find this book valuable and enjoyable Vision to Action Sub System Synergy Hilltops ERUDITE Leadership Futuristic Thinking Competitive Integrity and Triple E touch point management all contribute to Customer Service and are some of the innovative concepts included in this book The book brings together organisational capacity and capability and reflects a synergistic approach which promotes cross functional cooperation and harmony The Four Dimensions of the Customer Service Hallmark provide an integrated framework which positions Total Customer Service as a coordinated strategic response to achieving organisation improvement and strategic intent The World of Customer Service Pattie Odgers, 2004 With global markets more crowded than ever it is a major challenge for organizations to attract and retain customers due to the competition they are faced with This text is designed to teach exemplary customer service thinking in public or private domestic or international organizations and is written in a practical common sense manner reflecting current customer service concepts and hints **Future Information Communication Technology and**

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The focus of this conference is on all technical aspects of electronics information and communications ICFICE 13 will provide an opportunity for academic and industry professionals to discuss the latest issues and progress in the area of FICE In addition the conference will publish high quality papers which are closely related to the various theories and practical applications in FICE Furthermore we expect that the conference and its publications will be a trigger for further related research and technology improvements in this important subject **Healthy Urban Planning** Hugh Barton, Catherine Tsourou, 2000 This book aims to refocus urban planners on the implications of their work for human health and well being Provides practical advice on ways to integrate health and urban planning The Performance Appraisal Tool Kit Paul Falcone, Winston Tan, 2013-05-15 The key difference between a highly successful organization and one that just merely reaches its quarterly goals most of the time might very well be how they address performance reviews Are they just a perfunctory annual check off with no other goal than to justify salary increases or does the organization truly know how to manage and measure its employees performances to best impact a company s bottom line In The Performance Appraisal Tool Kit you will discover a customizable appraisal template covering the essential areas of performance and conduct and learn how they can adapt it to fit varying business strategies After all every organization is a unique entity therefore the performance appraisal plan must also be unique to its company To find the process that best increases efficiency and effectiveness in your workplace learn how to Profile ideal employee performance and behavior Design competencies that power performance both at the individual and enterprise level Drive future change by setting your organization's strategic direction Retool the appraisal as needed to ratchet up expectations over time. 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